



Shani Dowd, B.A., L.C.S.W. currently serves as Director of **Culture InSight**, an operating program of the Harvard Pilgrim Health Care Foundation, the charitable foundation of the Harvard Pilgrim Health Care, Inc., a nationally recognized health plan. Ms. Dowd is also Assistant Clinical Professor of Psychiatry, Department of Psychiatry at the Boston University School of Medicine. She is a member of the faculty of the Center for Multicultural Training in Psychology at Boston University, an APA approved psychology internship program, and the oldest training program in the nation with a primary emphasis on training culturally competent psychologists. A clinician with extensive experience with a wide variety of cultural groups, she has practiced in both community health and mental health and in commercial health plan settings and is knowledgeable about systems issues that influence the delivery of health and behavioral health services. Ms. Dowd is a frequent presenter at major teaching conferences and a sought after consultant. She is a contributing author, *Therapists on the Front Line: Psychotherapy with Gay Men in the Age of AIDS*. Ms. Dowd is a member of the Board of Directors of the Fields, Walters & Hannagan Charitable Foundation, and a member of the Board of Trustees of the Massachusetts School of Professional Psychology.

She confesses to a lively curiosity and a constant willingness to apologize for mistakes that she is about to make.



Tyler Norris is a social entrepreneur, and a trusted advisor to philanthropies, health systems, governments and collaborative partnerships working to improve the health of people and places. His three decades of service in the public, private and non-profit sectors have included work with over 350 communities and organizations in the United States and internationally.

Currently, he serves as a Senior Advisor to Kaiser Permanente, the US's leading integrated care delivery system, and as a Fellow of the Public Health Institute. He is also in his 6th year as "Head Coach" of the YMCA's award winning Pioneering Healthier Communities initiative. Previously, Tyler served as the founding director of the national "Convergence Partnership," a collaboration of leading US health providers, philanthropies and the Centers

for Disease Control and Prevention. He has served as founding co-Chair of the W.K. Kellogg Foundation's National Leadership Alliance, and was a 5-year founding Chair of the Robert Wood Johnson Foundation's Active Living by Design initiative.

During 2007-2008, Tyler shifted his attention to the Middle East - serving for 24 months as founding Executive Director of the Abraham Path Initiative an international NGO formed at Harvard, opening a route of cultural discovery across 11 nations. He still actively volunteers on health and civil society projects in the region.

In 1995, Tyler co-founded Community Initiatives, a *healthy communities* consulting firm and social venture incubator dedicated to improving health outcomes. Among many projects, CI created Workforce Engage™, a healthcare technology startup that was later sold to a healthcare quality improvement firm. Tyler co-founded and still chairs the Kuhiston Foundation in Dushanbe, Tajikistan - an organization that helped start that nation's national park system, and wrote its laws governing INGO's.

In the early 1990's he served for five years as head of consulting services at the National Civic League, and as Director of the U.S. Coalition for Healthier Cities and Communities, a network of hundreds of community partnerships and organizations.

He is co-author of *The Sustainability Framework* (Kaiser Permanente, 2009), *Healthy People & Healthy Places* (Convergence Partnership, 2006), *Communities that Learn* (Community Initiatives, 2004), *Trendbenders* (American Hospital Association, 2002), *Facilitating Community Change* (Grove International, 2000) and the *Community Health Indicators Handbook* (Redefining Progress, 1997).

He is a parent of two teens, and an avid mountain biker, backcountry skier, and pilot with over 2,300 hours.